# CONSUMER GRIEVANCES REDRESSAL FORUM SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This 21st day of December' 2024

### C.G.No.187/2024-25/Chittoor Circle

CHAIRPERSON Sri. V. Sriniv

Sri. V. Srinivasa Anjaneya Murthy Former Principal District Judge

#### Members Present

# Sri. K. Ramamohan Rao Sri. S.L. Anjani Kumar

Member (Finance) Member (Technical)

#### Between

Sri. S. Ahammad Jan, D. No. 7/178, Near Babu Saw Mill, Bangarupalem (M), Chittoor District

#### Complainant

#### AND

- 1. Superintending Engineer/O/Chittoor
- 2. Dy. Executive Engineer/O/Chittoor Rural-1
- 3. Executive Engineer/O/Chittoor

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 19.12.2024 in the presence of the complainant and respondents and having considered the material placed by both the parties, this Forum passed the following.

## <u>ORDER</u>

**01.** The complainant filed the complaint during the Vidyut Adalat conducted on 07.11.2024 at Bangarupalem stating that he paid the necessary shifting charges on 08.02.2024 for shifting of 11 KV line near to his rice mill but so far the respondents intiate any action.



C.G.NO.187/2024-25/Chittoor Circle

- **02.** The said complaint was registered as C.G.No.187/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they shifted the 11 KV line to the satisfaction of the complainant.
- **03.** Heard the complainant and respondents through video conferencing. The respondents submit that on receiving the complaint, they shifted the 11 KV line to the satisfaction of the complainant. The complainant also admitted the same during the enquiry and he also issued letter of satisfaction copy of which was filed. Recording the same, this complain is closed. There is no order as to costs.
- **04.** The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 21<sup>st</sup> day of December'2024.

CHAIRPERSON

C.G.NO.187/2024-25/Chittoor Circle

**Documents** marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedevarapadu Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

Junit pr